**Michal Chen – QA Engineer**

[mmatok19@gmail.com](mailto:mmatok19@gmail.com) | 054-3933471 | [LinkedIn](https://www.linkedin.com/in/michal-chen/) | [Personal website](https://mmatok.github.io/Michal-Chen-Website/)

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| **Summary:** | |  |
| * QA Engineerwith **6 years experience in manual testing** and knowledge in **automation** **writing**. Experience in extensive QA tests on **Web, Mobile and Desktop** environments. * Education: **qualification in QA and Java Automation** and a **B.A degree** in Business Management with excellence- The College of Management Academic Studies * **Very responsible and organized**, highly motivated, able to look at the greater picture and customer focused. * [My personal website](https://mmatok.github.io/Michal-Chen-Website/) | [Automation project](https://mmatok.github.io/Automation-Project-Website/) | | |
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| **Job Experience:** | | |
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| **Gloat** | * working in **Agile / Scrum** development methodology being a part of a squad responsible of the system’s infrastructure. * Performing manual tests such as sanity, regression, functionality, and E2E on internal web testing environments. * Responsible for **running automation** smoke and sanity test suites on client production and staging environments post-deployment using PyCharm and Jenkins. * Planning and writing **Test Plan** Documents for new features. * Experience with DevOps tools such as **Jenkins** and **Argo CD**. * Experience with testing **REST API** using **Postman**. * Experience with **Chrome dev-tools** debugger. * Working with test management and bug track Tools such as **X-ray, and JIRA**. * Working closely with Gloat's Product, DevOps, and development teams. | |
| QA Engineer |
| 2021-Present |
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| **Mataf- The First International Bank of Israel** | * Performing functional, GUI, E2E, sanity and regression tests on **Web and Mobile** environments. * Performing tests on mobile application **Android and IOS** and working on different kind of devices. * Writing **automation tests** on Postman using Rhino, (automation tests writing interface). * Data retrieval from the bank system and mainframe system include using **SQL** queries. * Working on **QC and JIRA** systems to report and manage bugs. * Writing **STP, STD and STR** documents. * **API testing** using **Postman**. | |
| QA Engineer |
| 2019-2021 |
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| **William Hill Online** |  | |
| QA Tester & Payments Operations | * Testing the functionality and visibility of all Payments Product environments: **WEB, Mobile (iOS, Android) and Desktop**. * Working according to **Agile** Methodology using **JIRA** to write requirements, report bugs, manage and track sprints and tasks. * Testing the Integration between systems by analyzing the user's journey logs. * Managing Improvements of the Payments Product user experience (UX) and new features implementation. * Leading payments migration project to a new and advanced infrastructure, including managing system architecture, workflow and configuration. | |
| 2016-2018 |
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| Payments Operations | * Managing Improvements of the Payments Product user experience (UX) and implementation of new features. * Optimizing payments performance by Monitoring routing system and performing reports analyzes. | |
| 2010-2016 |
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| QA Tester | * Performing Functionality, GUI, compatibility, Regression and Sanity tests on Web and Desktop Environments. * Client/server and security tests. | |
| 2009-2010 |
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| **Education & Professional courses:** | | |
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| 2021 | **Automation tests course by The College Of Automation**   * Running automation tests using **Selenium Web Driver** in **Java**. * Building a full automation infrastructure via Page Object Model including running tests on TestNG, getting reports and analyzing the results. | |
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| 2020 | **API testing course by John Bryce**   * API testing - Server and client side. * Testing tools- DevTools, Swagger, Postman. | |
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| 2019 | **QA course by The College Of Automation** | |
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| 2002-2005 | **B.A degree in Business Management with excellence.**  **The College of Management Academic Studies**  Majoring in Finance & Information Systems with excellence. | |
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| **Languages:** |  | |
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| Hebrew: Native | English: Excellent | |
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| **Military Service:** |  | |
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| 1999-2000 | IDF retirement department as an office manager. Released as a Sergeant. | |
| 1998-1999 | The IDF Personnel Department in the Kirya. | |
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| **Technical Knowledge:** | | |
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| * Testing Tools: Selenium Web Driver, Postman, Swagger, Git, Jenkins, Argo CD, PyCharm * All browsers: Chrome, IE, Edge, Firefox * Operating systems: Windows (all), Mobile (Android, IOS), Mac * Bug management systems: JIRA, TestRail, QC * Code & Programming: Java, SQL , HTML, CSS * Methodologies and other knowledge: STP ,STD ,STR , Agile , Microsoft Office | | |
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| **Soft Skills:** | |  |
| Team Player, Self-learner, Analytical, Technical, Self-starter, Multi-Tasking, Excellent interpersonal, communication & Organizational skills, presentation skills, Independent, responsible, kind, Positive, creative, entrepreneur. | | |
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